

Terms and Conditions

These terms of use (Terms) along with the Privacy Policy (located at [●]) constitute a legally binding agreement between you and The Tribune Trust regarding your use of the web site i.e. www.tribuneindia.com ("Site") and any services offered by The Tribune Trust ("the Service"). By accessing the Site or Service and/or by clicking "I have read and agree to the Terms and Conditions and Privacy Policy ", you agree to be bound by these Terms. You hereby represent and warrant to the The Tribune Trust that you are at least eighteen (18) years of age or above and are capable of entering, performing and adhering to these Terms and conditions and that you agree to be bound by the following terms and conditions. You agree to register prior to uploading any content and any other use or services of this Site and provide your details including but not limited to complete name, age, email address, address, contact number.

"User" or "You" means any person who accesses or avails this Site for the purpose of hosting, sharing, transacting, displaying or uploading information and includes other persons jointly participating in using the Site.

Content

The Advertiser states that the contents of the advertisement uploaded by You are in compliance with the laws applicable in India and do not violate third party intellectual property rights. The Advertiser shall indemnify The Tribune Trust against any action/claim/suit that may follow as a result of the publication of the said advertisement in The Tribune Trust Publications and/or any other platform.

All advertisement(s) are accepted in good faith and publication of the same are subject to compliance of applicable laws and The Tribune Trust's internal policy(ies). No correspondence shall be entertained regarding any advertisement rejected by The Tribune Trust. The Tribune Trust is not liable for any inaccurate / misleading information / advertisement uploaded by you and the consequences flowing therefrom.

Advertisement Preview

The Advertisement preview (if any) shown to a user is an indicative preview of the ad text only and it may at times differ from the actual published advertisement. This may come about as a result of technology ' such change is beyond the control of The Tribune Trust and as such The Tribune Trust shall not be responsible in any manner whatsoever for any such change brought about by such subsequent formatting and displaying of the advertisement at the time of such publication and no dispute in this regard will be entertained either in the form of refund or for free insertions or in any manner whatsoever from the user/you.

Schemes, Discounts, Services, and Publications

The Tribune Trust reserves the sole discretion and irrevocable right to offer / discontinue to offer, from time to time, schemes / services/products/new features/discounts / promotional packages.

Listing Placement/Position

No particular page/position shall be guaranteed by the publication/ website / portal to the user/you for any advertisement.

The Tribune Trust's Advertisement Cancellation Policy and Procedures

1. There will be an offline cancellation process as per which the user needs to send a written communication to customer care team and make a request for ad cancellation.
2. For assured cancellation, request should be made before 48 hours from the date of publishing. In case of next day publication, request should be sent within two hours of booking deadline.
3. Cancellation Request raised within 48 hours of publishing.
 - (a) Advertisement will be cancelled, deadline permitting.
 - (b) In case the request is received beyond deadline, then no cancellation will be done, however an effort shall be made for stopping it from publishing.
4. Advertisement missed by a Newspaper.
 - (a) Full amount refunded on request or;
 - (b) Publication of Ad shall be rescheduled.
5. Request for rescheduling/ Change of advertisement text/adding more publication.
 - (a) Allowed if not scheduled already.
 - (b) No Charges apply.
 - (c) Fresh dates will depend upon availability.
 - (d) For extra amount online invoice will be sent. User will have to pay the extra amount as per the invoice.
6. Documents not received on time.
 - (a) Advertisement will not be published - Cancellation charges may apply.
7. Duplicate Advertisement /Payment.
 - (a) Cancellation charges will NOT apply.

Conduct

The Service(s) offered by The Tribune Trust may be used only for lawful purposes. Posting or storage of material or conduct in violation of any applicable Local, State, Central or Foreign Law/Rule or Regulation is prohibited. This includes without limitation any unauthorized use of material protected by Patent, Copyright, Trademark or other Intellectual Property Right, material that is obscene, defamatory or libelous, constitutes an illegal threat, or violates rights of privacy or publicity, or violates export control laws. The user may use the information on the website only to the extent necessary to facilitate advertisement related transactions in respect of the 'The Tribune' publication of The Tribune Trust.

Any content and/or comment/information uploaded by User/You on the Site which is non-compliant with The Information Technology Act, 2000, Rules and Regulations, Guidelines made thereunder, user agreement and privacy policy, as amended/re-enacted from time to time, for access or usage of Trust's Services/Site/computer resource, The Tribune Trust has the right to immediately terminate the access or usage rights of the user to the said Services and Site and remove/disable all information including the non-compliant information. Furthermore, the The Tribune Trust shall have the right to take recourse to such remedies as would be available to it under the applicable laws.

Payment and Chargeback

You acknowledge that The Tribune Trust reserves the unrestricted and discretionary right to change, rearrange, add or delete service offerings, the selections in those offerings, prices, and any other service that The Tribune Trust may offer, at any time. The Tribune Trust will endeavor to notify user/you of any such change and its effective date.

Services are offered against payment of the fee(s). Unless otherwise specified, such fee once paid is non-refundable, provided that in case of failed transaction or duplicate transaction the license fees deducted from the User's account shall be refunded in the source account from which the payment was made, subject to the terms contained hereinabove. The Tribune Trust uses third party payment gateways for collection of credit/debit card or other payment instruments. In case of payment gateway failure, the same would be communicated to you by the payment gateway provider. The Tribune Trust shall not be responsible for extra currency/conversion charges/deductions/error issues from payment gateway. In the case of failed online transactions, which result in no services, The Tribune Trust offers no guarantees whatsoever for the accuracy or timeliness of the refunds reaching the customers card/bank accounts through the payment gateway.

You hereby expressly agree that once you or any other person authorized by you have started the process of transaction and have submitted your credit card/ any other card details to the Site/internet banking service provider for payment and your account gets debited, no chargeback claim/dispute with regard to the use/misuse of such credit card or any other card, filed by you/on your behalf with the credit card provider/internet banking service provider or any bank/financial institution shall be binding on The Tribune Trust or The Tribune Trust merchant bank. You accept and take full responsibility towards the ownership/possession and use of your credit card or any other card. You expressly waive and consciously give up any/all rights you may have in law or in any agreement between you and the credit card or any other card provider/internet service provider or under network rules and regulations to raise any dispute to claim any charge back or any process fee from any bank/financial institution/ internet banking service provider affecting The Tribune Trust or its affiliates in any manner pecuniary or otherwise on any grounds whatsoever including non-delivery of Services or fraudulent or improper transactions by the unauthorized/improper use of your credit/debit card or any other card.

This understanding that you will have no right to claim any charge back is a material condition of these Terms and once you expressly agree to it, you shall be estopped from challenging/disputing it in any adjudication/proceeding before any Bank/Financial institution/ Internet banking service provider or Court or otherwise.

Without prejudice to The Tribune Trust right to defend its interest(s), The Tribune Trust shall not be made a party to any chargeback proceedings before any bank/financial institution/ internet banking service provider or court and in no case be required to prove the transaction effected by the use of your credit/debit or any other card was legitimate and genuine.

Refusal of Service

If The Tribune Trust in its sole discretion, determines that a violation of the Terms & Conditions has occurred, The Tribune Trust may pursue any of its legal remedies, including but not limited to the immediate deletion of any offending material from its site, cancellation of the user's account and/or the exclusion of any person(s) who may have violated any Terms & Conditions. The Tribune Trust will cooperate with any investigation conducted by any Central, State, or local body or any Court or Tribunal legitimately exercising its rights/authority under Law. Such cooperation may be without notice to the user. If The Tribune Trust believes in its sole discretion that any ad that may create liability for it, The Tribune Trust may take actions that it believes are prudent or necessary to minimize or eliminate its potential liability, including but not limited to, the release of User information. In sum, The Tribune Trust reserves the right to refuse service to anyone at any time, and to remove any listings or any advertisements for any reason, and without notice.

Applicable Taxes and Costs

User understands and agrees that the User is responsible for payment of all applicable taxes and for all costs that are incurred in using The Tribune Trust services. The Tribune Trust may also, in its sole discretion, add or delete fees associated with the Service.

Disclaimer of Warranties

Advertiser agrees that use of the service is at user's sole risk. The service is provided on an "as is" and on an "as available" basis. The Tribune Trust expressly disclaims all warranties of any kind, whether express or implied, including, but not limited to the implied warranties of merchantability, fitness for a particular purpose and non-infringement.

The Tribune Trust makes no warranty that the Service will meet user's requirements, that the Service will be uninterrupted, timely, secure, or error free; nor does The Tribune Trust make any warranty as to the results that may be obtained from the use of the Service or as to the accuracy or reliability of any information obtained from the Service.

Notice to Advertiser/User

Notice: Any notice to the advertiser/user or to The Tribune Trust shall be made by either email. We may also give notice of changes to these Terms & Conditions or other matters related to The Tribune Trust by displaying notices to Users on the Service/Website.

Limitation of Liability

In no event shall The Tribune Trust be liable for damages of any kind, including without limitation, direct, incidental or consequential damages (including, but not limited to, damages for lost profits, business interruption and loss of programs or information) arising out of the use of or inability to use Site, or any information provided thereon, or any claim attributable to errors, omissions or other inaccuracies in the Site. In the event of error on part of The Tribune Trust, republication of the same advertisement with required modification shall be the only remedy available to the advertiser.

Governing Law

These Terms & Conditions and the relationship between User and The Tribune Trust shall be governed by the laws of the Union Territory of Chandigarh, without regard to its conflict of law provisions. User and The Tribune Trust agree to submit to the exclusive jurisdiction of the competent Courts located within the Union Territory of Chandigarh.

Filing of Claim

User agrees that regardless of any Statute or Law to the contrary, any claim or cause of action arising out of or related to use of the Service must be filed within 15 days after such claim or cause of action arose failing which the same shall be treated as time barred.

Grievance Redressal

Redressal Mechanism: Any complaints, abuse or concerns with regards to content and or comment or breach of these terms shall be immediately informed to advnt@tribuneindia.com

For Advertisement Booking related Queries, Please Email us at advt@tribuneindia.com Or Call at Below mentioned Telephone Numbers :
(i) For Classified Advertisements at 0172-2670433, 2670257 & 2670338.
(ii) For Display Advertisements at 0172-2670256 & 2670342.

Only those Advertisements will be published which are booked upto 4.00 PM One Day before the issue date else it will be shifted automatically for Next Issue.

The publication of advertisement is subject to the Clearance of Advertisement Material / Receipt of Payment / Availability of space .

If it is observed, that advt payment is charged less due to any technical issue, Difference will be informed to user/you accordingly and advt will only be carried post receipt of balance payment.

Use State Name "Others" in Case of Foreign Clients having Foreign Address.

Single insertion Package of Chandigarh Tribune + Classified Plus should be consumed within a Week only.

Changes of Dates in the Packages is not allowed.

Document file size should be less than 3MB for Address Proof And GST proof. Documents to be used for Address Proofs are legible copies of Valid:

- (i) Aadhaar card.
- (ii) Driving license.
- (iii) Voter Id card and
- (iv) Passport.

In the event of any printing mistake, omission or non-publication of advertisement, client have to furnish instructions for republication. In the event of a dispute, the liability of The Tribune Trust shall be restricted to the amount received against sale of space for the advertisement received. The Tribune Trust shall not be held responsible for any loss or damage caused by an error or inaccuracy in the printing of/or omission in inserting the advertisements.

For detailed terms and conditions, please refer to Advertisement Tariff Card of The Tribune publications. Every Advertiser/User of the Service acknowledges having read and accepted these Terms & Conditions.